View or Change your Wi-Fi Name (SSID) and Password (Wi-Fi Key)
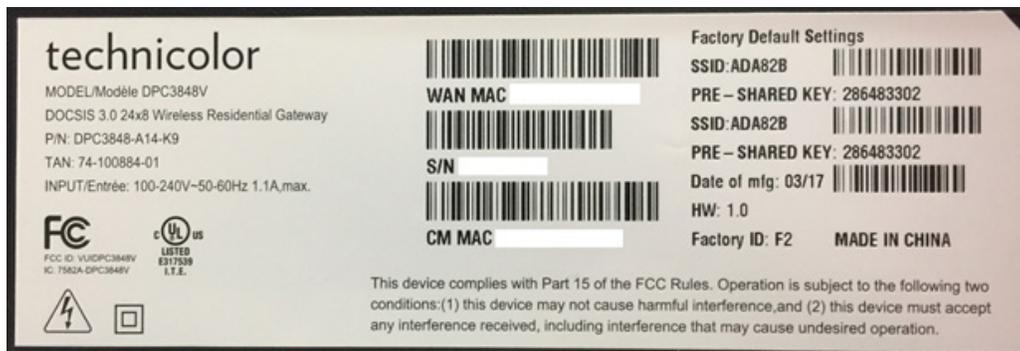

There are currently 2 ways for you to be able to see what you WIFI details are for your device. The first method is to check the sticker on the bottom of the modem. From there you will be able to see what the default WIFI networks name are. Below is an example of where you can find the WIFI details.

The default Wi-Fi network name (SSID) and password (Wi-Fi Key) are provided the manufacturer sticker that is on the bottom of the modem.

The second way to find out would be to login to the modem and view what the settings are. This is how you can view the Wi-Fi details if you cannot remember what you have changed.

NOTE: These instructions require access to your modem through a physical connection. Please proceed with the steps below on a computer or laptop that is connected to your modem via an Ethernet Cable.

1. On a computer or laptop that is connected to your modem via an Ethernet Cable. Go to your internet browser (i.e. Chrome, Firefox, or Internet Explorer) and enter 192.168.0.1
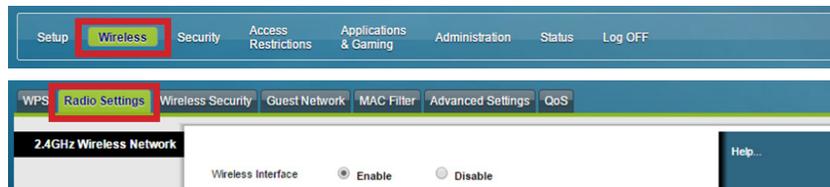

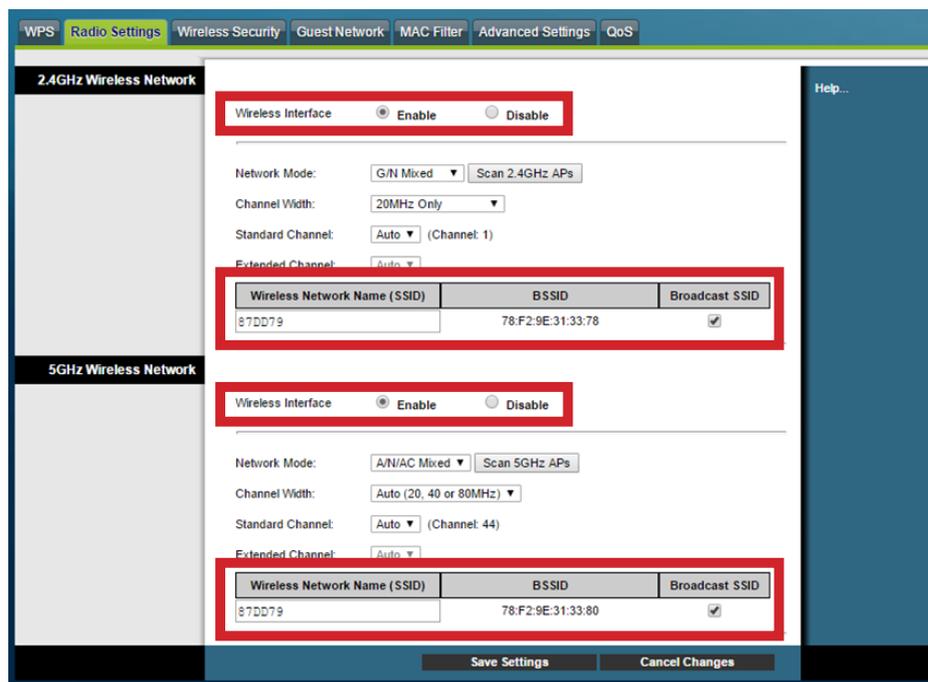Login with your modem credentials, the default credentials are:

- Username: fadmin
- Password is the last 4 characters of MAC and last 4 digits of serial number.

If you are unable to login, please contact customer support for assistance.

2. Navigate to **Wireless** from the top menu, then **Radio Settings** on the sub-menu.
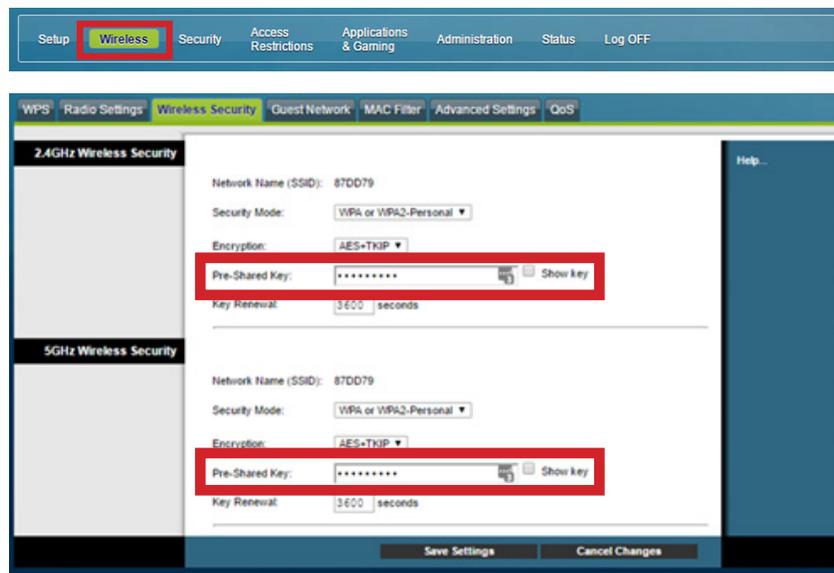

3. Here you can access both 2.4Hz and 5Hz network settings, below are the recommended settings:

Wireless Interface: This is where you will find if the Wi-Fi is enabled or disabled. This can also be toggled via the On/Off button on the back of the modem. Careful not to press the button accidentally!

Wireless Network Name (SSID): This is the Wi-Fi network name, since this modem can broadcast both 2.4GHz and 5Hz networks simultaneously, you will want to differentiate them by name to reduce trouble with login later.

4. Click "**Apply**" to save any changes made, if you do not do this all changes will be lost.

5. Next, navigate to **Wireless** from the top menu, then the **Wireless Security** in the sub-menu

WPA Pre-Shared Key: This is your WIFI password, hidden as ******. You can check-off Show Key to reveal the password.

6. Click "**Apply**" to save any changes made, if you do not do this all changes will be lost.

Change Your Wi-Fi Frequency Setting

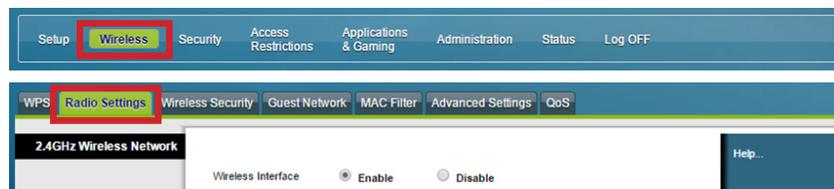**Did you know that you can manage your Channel Settings?**

Your Wi-Fi signal runs on a frequency within the 2.4 Hz range, which is a popular choice for many wireless devices. At times, the Wi-Fi channel can become over-crowded with signals coming from other devices in the area. This causes your network to become unstable, as your modem and other devices nearby compete for space on the network. One of the ways to resolve this is to change the channel to a less populated one.

1. Go to your internet browser (i.e. Chrome, Firefox, or Internet Explorer) and enter 192.168.0.1
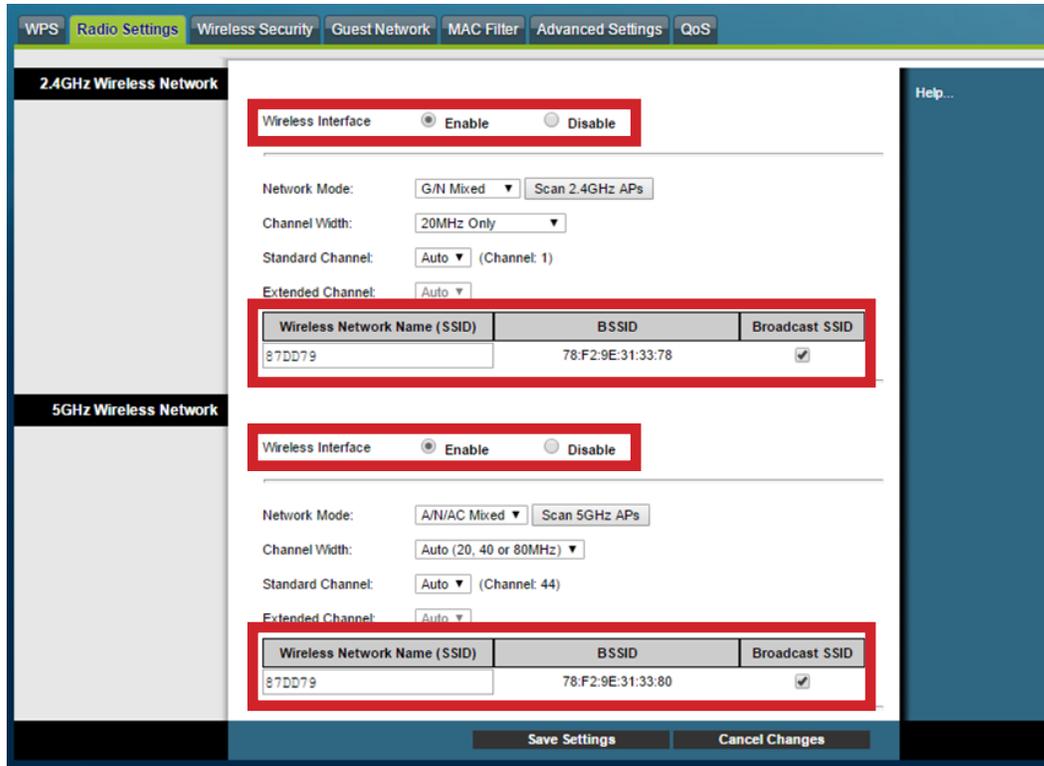

A window will pop-up asking for your modem login credentials, by default these credentials are provided on the insert included in with your modem. If you are unable to login using your modem credentials, please contact Worldline support.

2. Navigate to **Wireless** from the top menu, then **Radio Settings** on the sub-menu

3. Here you can access both 2.4Hz and 5Hz network settings, below are the recommended settings:

Wireless Interface: This is where you will find if the Wi-Fi is enabled or disabled. This can also be toggled via the On/Off button on the back of the modem. Careful not to press the button accidentally!

Wireless Network Name (SSID): This is the Wi-Fi network name, since this modem can broadcast both 2.4GHz and 5Hz networks simultaneously, you will want to differentiate them by name to reduce trouble with login later.

Standard Channel: This determines the channel your Wi-Fi signal will be broadcasted on. Change this to avoid conflicts with other Wi-Fi networks.

(Channel #): This shows the channel the modem is currently operating on.

4. Click "**Apply**" to save any changes made, if you do not do this all changes will be lost.